

2019 IELA AWARDS

**RELAD**

Best Export Agent

1st Place

Best Domestic Agent

1st Place

Best On-Site Agent

1st Place

The Winners could play with their **hologram**, and you can try the #IELAexperience playing with the #TogetherSTRONG hologram - available below.

2nd Place2nd Place2nd Place

IELA celebrates excellence and congratulates the winners of the 2019 IELA Standards of Performance Awards for their professional accomplishments

Geneva, Switzerland – July 16th 2020

Serving beyond expected standards, remaining the **elite echelon of exhibition and event logistics providers** is IELA's **leitmotif**. One means of reaching this goal is in the form of the **IELA Standards of Performance Survey**, a benchmarking tool all IELA members use to evaluate the performance of their counterpart **export, domestic** and **on-site agents** within **IELA's worldwide network**. In recognition of members' achievements quantified by this survey, **IELA Standards of Performance Awards** were brought to life.

This year the survey took place between January 15th - April 30th 2020. Due to the COVID-19 backdrop, it was not possible to stage an Awards Ceremony as in previous years during the yearly IELA Congress. In respect of social distancing rules, an online **IELA Awards Ceremony 2019** was organised today to announce the winners. Many thanks go to **David Palomo** and **Jatin Bharadwaj**, Chair & Vice-Chair of the IELA Standards and Customs Working group, who co-presented the Awards announcement and added a humorous touch to the celebration. The actual awards will be handed over personally at the 2021 Congress. In the meantime the winners received their own hologram award accompanied by a certificate confirming their achievements.

THE
NEW
NEW



2019 IELA AWARDS



IELA’s membership welcomes the announcement of the Awards which are a clear indication of the association’s determination to maintain its level of high quality service and expertise in the exhibition logistics industry. The IELA network remains a trademark for excellence and cohesion in the industry in these demanding times.

IELA has pleasure in announcing the **top two performers in each category**:

The **Winners of the 2019 IELA Standards of Performance Awards** in the categories, **BEST EXPORT AGENT & BEST DOMESTIC AGENT & BEST ON-SITE AGENT** are:

Export Agent 2019 winners:

1st Place: **GBH EXHIBITION FORWARDING LTD, UK**

2nd Place: **TWI GROUP INC. (CANADA), CANADA**

Domestic Agent 2019 winners:

1st Place: **ELF SHIPPING LLC, UAE**

2nd Place: **MASSTRANS FREIGHT LLC, UAE**

On-Site Agent 2019 winners:

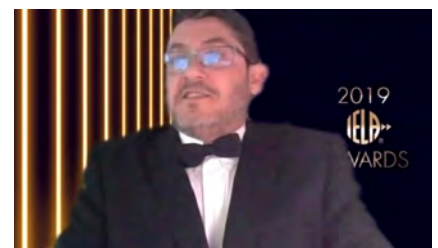
1st Place **WAIVER EXPO LOGISTICA DE FEIRAS E EVENTOS LTDA., BRAZIL**

2nd Place: **R.E. ROGERS (MALAYSIA) SDN BHD, MALAYSIA**

“Each IELA Member is a winner through their professional world-class services to customers. Further to this, I am proud that our IELA winning team has nominated those who excelled in their intra-agent services. I congratulate the IELA Award Winners and am confident that their recognition will motivate them to outdo themselves next year” said **Vicki Bedi, 2018-2020 IELA Chairman.**



David Palomo, Chairperson of the IELA Standards & Customs Working Group warmly celebrated the winners: *“Congratulations to all IELA members and especially to the winners. Please continue being yourselves and see you very soon!!!”* – IELA strong – IELA Together





2019 Best Export Agent winners:

1st Place: **GBH EXHIBITION FORWARDING LTD, UK**



Michael Hunter

10 Orgreave Drive, Handsworth - S13 9NR Sheffield, United Kingdom
+44 1142 690 641

www.gbhforwarding.com



"It is always a great honour to receive recognition from one's peers and to receive this award is very special. We have been fortunate to have received a number of awards in the past, but this is the one that we always wanted. Credit goes to everyone in Sheffield that has worked tirelessly to provide the best possible service to our clients and partners around the world." said **Michael Hunter**, Managing Director of GBH Exhibition Forwarding Ltd after the Award announcement.

GBH Exhibition Forwarding Limited, based in Sheffield, UK, was established in 1976 with the primary function of providing a specialist exhibition forwarding service to British companies participating at overseas trade shows and exhibitions.

GBH now provides a comprehensive service to companies, trade associations and event organisers from all over the world. Recognition has been acknowledged by its peers as GBH has won an IELA Award on three occasions: 2017 Best Export Agent: 3rd Place, 2015 Best Domestic Agent: 2nd Place and 2014 Best Domestic Agent: 1st place.

2nd Place: **TWI GROUP INC. (CANADA), CANADA**



Sandi Trotter

3405 American Drive, Unit 11 - L4V 1T6 Mississauga, Ontario, Canada
+1 905 812 1124

www.twigroup.com



"It is truly an honour to be recognised by our peers, agents and partners. Amazing that a small company can win this out of 150+ members, many of which are large multinationals. We have a small but very mighty team, all women and we have worked together for many years. To have our hard work recognised in this way is very gratifying. The power of IELA seeps through into each individual member!" said **Sandi Trotter**, Director of TWI Group Inc. (Canada) after the Award announcement.

TWI Canada started in 1989 in Ottawa and provide Canadian clients with shipping services to and from International, US and domestic shows, as well as import services to foreign exhibitors attending Canadian Shows and Events. Dedicated and built to handle any size show or event in Canada, they specialise in Concerts, Performances, Televised Events and specialty cross border customs clearance and movements.

TWI Canada is a CBSA licensed Customs Broker and not only a proud member of IELA, but also of the following organisations: AIAC Aerospace Industries Association of Canada, CIFFA Canadian International Freight Forwarders Association, CAEM Canadian Association of Exposition Managers.





2019 Best Domestic Agent winners:

1st Place: **ELF SHIPPING LLC, UAE**



Irshad Khan

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Street 41, Dubai Investment Park-1 - Dubai, United Arab Emirates
+97 14 8834444



www.elfshipping.com



"We are proud to see the high level of trust and faith coming from our supporting partners and greatly respect having won yet another IELA award as Best Domestic Agent 2019. This is certainly most refreshing news amidst the current pandemic. Thanks once again to the whole team who never let us down and make us proud yet again. Cheers!" was the statement from **Irshad Khan**, Vice President - Sales of ELF SHIPPING LLC following the Award announcement.



Already 2nd place winner of the 2018 Best On-Site Agent, 1st place in 2016 Best Domestic Agent & 1st place 2013 Best Domestic Agent, this IELA Member since 2013 receives its 4th Award to date. **ELF Shipping LLC** is an enterprise based in Dubai, UAE and specialises in providing logistics support for Exhibitions, Trade Fairs, Art Handling, International Music concerts, Symposiums, Conventions and Special Events.

Each member of the company has a proven track record in the business for over a decade. Services are provided to customers from door to booth at the show and vice-versa made possible due to its global network of agents.

2nd Place: **MASSTRANS FREIGHT LLC, UAE**



Byiju Daniel

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P.O. Box 127 315 Dubai, United Arab Emirates
+971 48855902



www.masstransfreight.com



"Thank you, dear Partners and Friends, for the great support and kindness you have shown Team Masstrans. We are truly humbled by the love and validation shown to us. This definitely lifts up our spirits and gives us a little more happiness in pandemic times. We truly love what we do and we promise to work even harder and be even better at it. Thank you IELA for this wonderful Platform" said **Byiju Daniel**, General Manager – Fairs & Events of Masstrans Freight LLC once the Award had been announced.

Masstrans Freight LLC – UAE - A Proud IELA member since 2013, is an ISO 9001:2015 Certified multi-modal functional freight forwarding

company offering customised and hassle-free Fairs & Event Logistics Services in the UAE and all other GCC countries.

Speedy customs clearance & flexible on-site Services are at hand as the Logistics Partner to many Professionals around the Globe in all settings including Trade Fair Logistics, Media & Sports Logistics, Automobile & Special Events, Entertainment & Concert Logistics.

Masstrans is the one-Stop shop for all Logistics needs and other Logistics Services including General Forwarding, Project & Heavy Lift Logistics, Warehousing & Distribution, Temperature controlled Storage, Industrial Packing & Moving Services and Freight Management Services.



2019 Best On-Site Agent winners:

1st Place **WAIVER EXPO LOGISTICA DE FEIRAS E EVENTOS LTDA., BRAZIL****Marcelo Paradela**Rua Alfredo Pujol, 285, conj. 13/14 - 02017-000 São Paulo - SP, Brazil
+55 21 24949310www.waiverexpo.com

"It is a great honour for us to receive this important award!!" said **Marcelo Paradela**, Sports Event Director of **WAIVER EXPO Logistica de Feiras e Eventos Ltda** once the Award announcement had been made. "It is the recognition of a lot of hard work and passion that we put in, not only on-site but in the whole service chain under our duty!! Thank you very much IELA Members, we will do our best to keep up the high standards!! Thank you very much IELA Team, always there for us with amazing work and ideas!! And thank you very much to the beautiful Waiver family, from whom we have full support and the inspiration to do our best!!"



Waiver is a leading company in Latin America, specialising in on-time sensitive cargo. With over 30 years of experience, the group manages complex projects, including but not limited to, Corporate and Trade Shows, Concert Touring, Family Shows, Sports, Fine Arts, Movie and Television projects, where time and reliability are of the essence.

Waiver Logistics has a skilled team with extensive global expertise in managing critical logistics missions and is ready to assist all customers with their specific project. Waiver offices are situated in Brazil, Chile, Colombia and Peru and are all members of the IELA association.

2nd Place: **R.E. ROGERS (MALAYSIA) SDN BHD, MALAYSIA****Chris Smith**

R.E. Rogers (Malaysia) Sdn Bhd

No. 7, Jalan Warden U1/76 Taman Perindustrian Batu Tiga - 40000 Shah Alam, Selangor, Malaysia
+603 5510 8611www.rogers-asia.com

"This is again a major achievement and reflects the high standard we have set over the years which could not have been reached without the hard work and dedication of each and every member of Rogers Malaysia. Thank you everyone!" said **Chris Smith**, Managing Director of **R.E. Rogers (Malaysia) Sdn Bhd** after the Award announcement.

Rogers Malaysia was established in 1985 and was the first company of its kind to exclusively handle international exhibition freight into Malaysia. They provide exhibition transportation, customs clearance and onsite handling services to both domestic and international exhibitors.

Today Rogers Malaysia is recognised as one of the market leaders in providing forwarding services to international companies taking part in exhibitions in Malaysia and throughout south east Asia and to Malaysian companies participating in overseas events.






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About the IELA STANDARDS OF PERFORMANCE SURVEY: This IELA Benchmarking tool provides control on the IELA Standards of Performance application and is part of the reason why IELA Members are not just logistics suppliers, but expert consultants and partners for all logistics questions regarding exhibitions and events. This unique tool benchmarks our members' performances. The winner of each respective category – Domestic Agent, On-site or Export Agent – receives the Best Agent Award at the annual IELA Congress, the highest recognition of quality and professionalism within the Industry.



Download  CAMONAPP for free in your mobile and begin to live the best Interactive Experiences with Augmented Reality.

Download the App & Scan this image to obtain your #TogetherSTRONG hologram *to play with*





INTERNATIONAL EXHIBITION LOGISTICS ASSOCIATION



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INTERNATIONAL EXHIBITION LOGISTICS ASSOCIATION

About IELA:

The **International Exhibition Logistics Association** is the global industry network enhancing the professionalism of the transportation logistics and freight handling segments of the exhibition & event industry. IELA works with venue owners, organisers and national associations educating, training and sharing expertise for safe and secure operations around the world. The quality brand IELA is currently represented by 172 members and 31 affiliates in 56 countries.

[For further information contact](#)

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