

IELA Mediation Program

APPLICATION FORM

| IELA Member filing | for mediation: |
|--|----------------|
| Name of applicant: | |
| Address: | |
| Points of contact: | |
| Person in charge: | |
| IELA Member claim Name of defendant / bra | |
| Address: | |
| Points of contact: | |
| Person in charge: | |
| | |

Brief presentation of the case:

- Services rendered
- Third parties involved
- Legally relevant documents (waybills, written agreements (if ever), confirmations of receipt, credit checks, etc)
- Are there any complaints about the services rendered by the IELA Member claimed?
- Reasons given by the IELA Member about the dispute.











The dispute:

By signing this application form the undersigned person(s) declare(s)

- being authorized to act legally binding for the applicant
- to have received one copy of the IELA Mediation rules, have read and understood these rules and accept these rules in full
- to answer the questions and/or requests of the mediator to the best of her/his/their knowledge and belief in due time
- to be aware that despite the file will be treated as expeditiously as possible it may take more time if there are exceptional circumstances
- IELA is at any time justified to refuse to handle by giving the applicant her justification for such refusal

| Remarks: | | | |
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| | | | |
| Date | | | |
| | | | |
| | | | |
| Signature | | | |







